

Blind Babies Program Satisfaction Survey 2024 - Summary

During July 2024 clients (parents and caregivers) participating in the Blind Babies Program were asked to complete a satisfaction survey. The survey had 5 items of which one was an open ended question. There were 91 clients who completed the survey and the summary of their responses is presented below.

- 100% of clients indicated feeling in greater control and more confident in their abilities to maintain their current living situation as a result of the services you received.
- 100% of clients indicated being involved in the development of their plan.
- 100% of clients indicated that services were provided at a pace that met their needs
- Clients were asked to rate satisfaction with the program and 100% selected the highest satisfaction score.

The last question in the survey was an open-ended item asking the participants to share their comments regarding the program. Participants provided their feedback in English and Spanish and the transcript is below:

- They have helped me and given me all the service and attention possible
- They have been very helpful.
- This past year we were able to utilize the strategies we were working on in PT, OT and feeding into our visual intervention sessions with Charelis.
- We have been working on Atlas overall development and incorporating new goals and skills each visit. We enjoy the inclusion of his sisters in the visual intervention session, it allows for Atlas's sisters to be engaged and learn on how to work with their brother.
- Estamos muy felices con el progreso de nuestros hijos. ("We are very happy with our children's progress").
- Estamos maravillados con todo el servicio que nos brindan ("We are amazed by all the services that we receive").
- Children Specialist is doing great job with my child.
- Children Specialist is doing great job with my grandchild.
- Eloise a conseguido un avances muy grandes gracias a su terapia. Mas felices no podemos estar. ("Eloise has made great advances thanks to your therapy. We could not be happier").
- My son has helped his therapy a lot and we are very happy for the excellent work
- Muy satisfecho con especialista de vision de mi nino. ("Very satisfied with my child's vision specialist").
- La nina esta avanzando mucho la estamos viendo conseguir sus metas. ("The girl is progressing a lot and we are seeing her achieve her goals").
- I am grateful for the BBP.
- Hacen un trabajo maravillos tanto para la familia como para mi niño. ("You do a wonderful job with the family and my child").
- El niño es muy feliz aprende juega y mejora cada día mas. ("The boy is very happy, he learns, plays and improves every day").
- Julieta has improved her vision with the support of MLB services. ("Julieta has improved her vision with the support of MLB services"). We enjoy the playgroup and weekly visit's.
- My daughter advances her goals with the help that you are giving her.
- I am so happy with the services and the help and care for Kira.

- Children Specialist is doing great job with my daughter, we enjoy her visits.
- Excellent job, we enjoy her visits.
- Children Specialist is doing great job with my daughter, we enjoy her visits.
- This program has been wonderful for helping with the development of my child
- Son maravillosos. Nos dan buen soporte unico. Estamos muy agradecidos. (“You are wonderful. You give us good and unique support. We are very grateful”).
- Nos estan brindando mucho apoyo. (“You are giving us a lot of support”).
- I am very happy with the support they are giving us